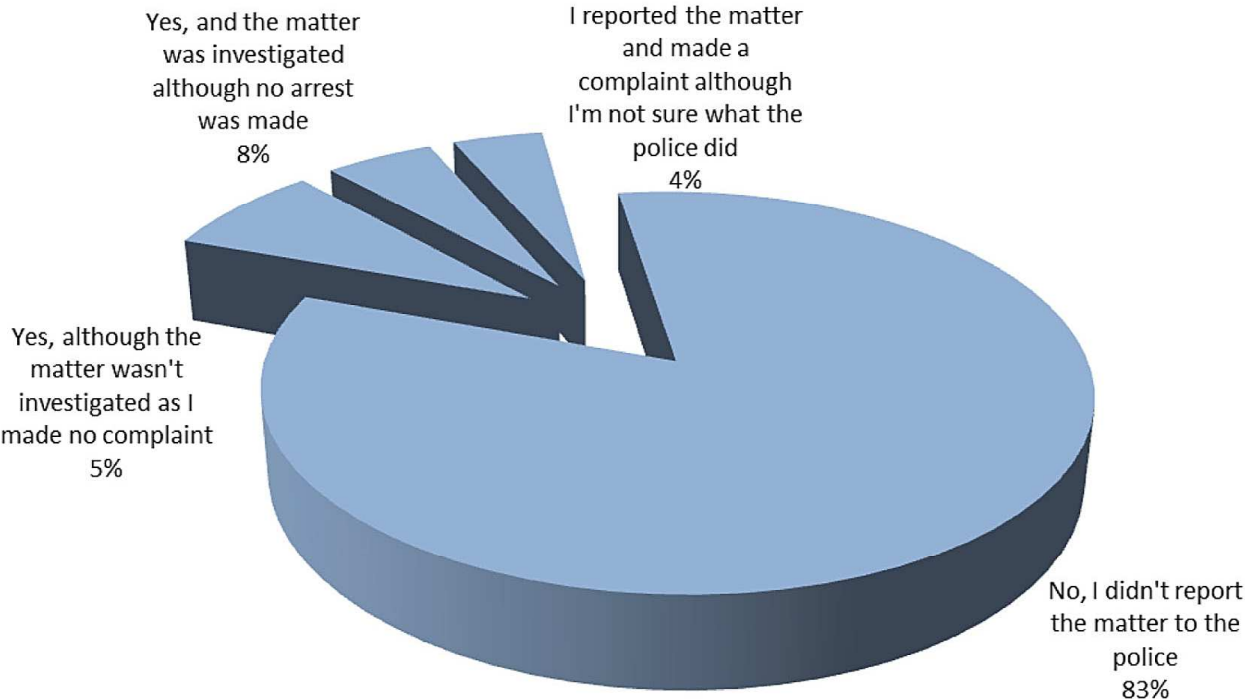
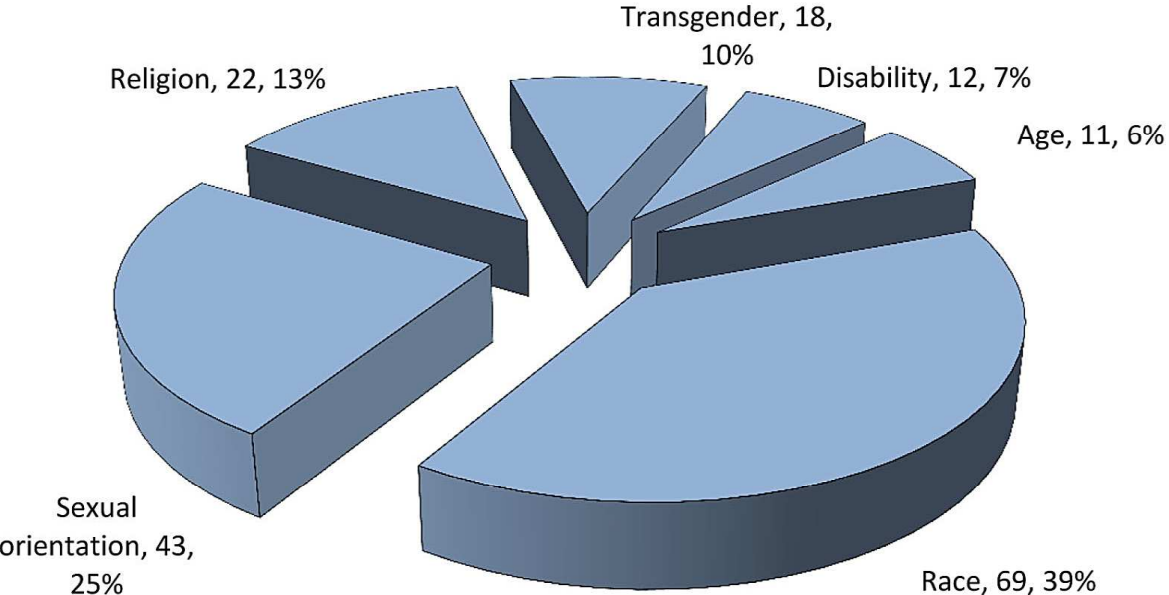
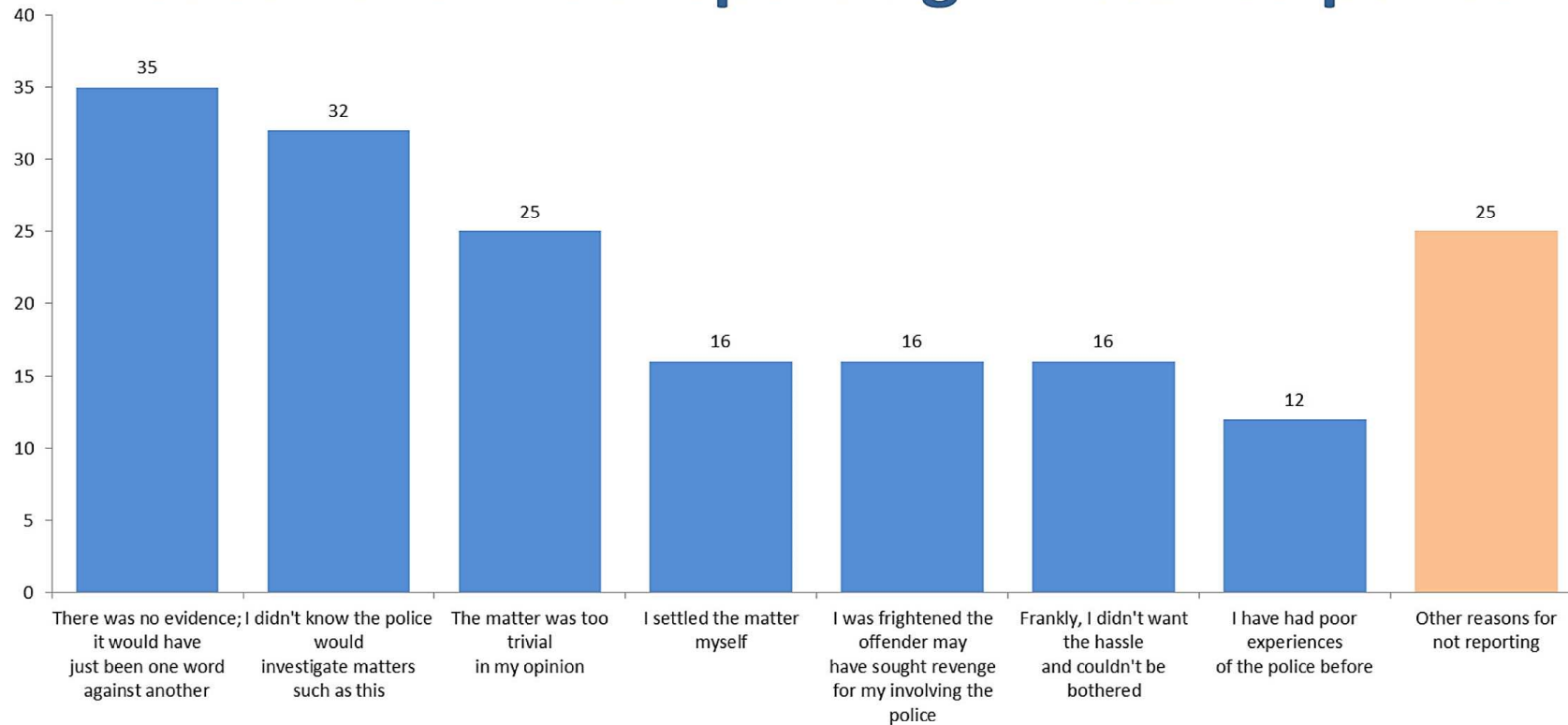


# Most recent experience of hate crime and action taken



# Reasons for not reporting matter to police



<i>There were enough people in the threads calling the perpetrators out.</i>	<i>My friends asked me not to get involved because they believed ignoring the perpetrators and leaving the establishment was more beneficial for them than contacting the police</i>	<i>talked to my boss and well she denied it as we are a small team - and if the customer didn't complain they could do nothing - they would if there was a complaint - but our new diversity training does give me a voice and to deal directly with the issue if</i>	<i>The agressor was ejected from the venue by staff.</i>
<i>I am unsure if the victim reported it, but had stated I was willing to give a statement but never asked to</i>	<i>The police here have used "Transgender Issues" to describe a protected characteristic strand. This is evidence that the Jersey Police have no clue about trans people. It should be something like "gender identity" as this is more inclusive, wording it this</i>	<i>The main perpetrator is a millionaire and this is Jersey.</i>	<i>We dealt with it internally. However our community police officer regularly sees offenders re issues like this within school</i>
<i>I don't think online comments are taken seriously by the police.</i>	<i>Nonsense...is what happens when some people act like they own the world and don't respect others...Nobody owns the world...the world belongs to all of us...no matter what colour we are,from what country you were born,etc...We are one race!...The human rac</i>	<i>Those who were the subject of the comments had not heard what was said, but I could not be complicit and made it clear that such comments were offensive to many.</i>	<i>I do not believe that a complaint at this direction would be considered serious. It seems only minorities are considered when reports are prepared</i>
<i>I went to the police once &amp; they said they couldn't do anything, so I didn't bother after this</i>	<i>Notified the victim and they reported it.</i>	<i>I was not the victim</i>	<i>I raised it with the owner of business where i was. I didnt think the police would do anything that would change his behaviour.</i>
<i>It upsets me what i have stated, but in my opinion the Police have enough to do ,and at my age i will put up with it. My family are of the same opinion all over 65 if this helps.</i>	<i>On many occasions, my children and I have been attacked, and we no longer call the police, because we spend hours giving statements, and no action is taken.</i>	<i>The police, when I first approached them, insinuated that I was over exaggerating because the island is "very gay friendly". They are completely out of touch with reality. When I asked the police office "how often do you see same sex couples walking dow</i>	<i>Trying to deal with it internally through contacts in the Police. An official complaint may yet be forthcoming.</i>
<i>I've put that I settled the matter myself but only believe that to be true on that occasion. My perception was that the individual who I believed was in the wrong, had behaved in this manner previously, and probably would continue</i>	<i>On nights out, police have other things to deal with</i>	<i>There's been a number of occasions of verbal 'hatred'/racism spoken or written I wouldn't say it called for the police about it but it does call for a serious change in attitude &amp; perhaps some strict punishment from the police to teach it is wrong</i>	<i>Against a States member?! I don't think so.</i>

# What can SoJP do to encourage victims to come forward?

<p><i>1 on 1 confidential talks being offered to kids, especially GCSE age as that's when this sort of crime is most likely to happen. A lot of teens and young adults feel like the police force aren't approachable because either they will be mocked by their peers</i></p>	<p><i>Make it more publically known that such behaviour is simply not acceptable, and offences will be dealt with.</i></p>
<p><i>A lot to do with professional conduct as well - public would speak up more if they knew they would be listened to and the incidents properly investigated as we do know that false accusations can happen - doesn't always have to end in giving someone a cri[minal record]</i></p>	<p><i>Re-assure victims that genuine steps will be taken to deal with any issues which have an adverse affect on those who have been subjected whether directly or on social media. it can be most disturbing and upsetting to have this sort of diatribe directed at</i></p>
<p><i>Ad campaigns - possibly involve high profile people from ethnic minorities, etc</i></p>	<p><i>Advise them that the matter would be dealt with in confidence, that they would do their best to help protect the individual who had been the victim. Bring the people who carried out to justice and advise that hate crime is not acceptable in 21st century s</i></p>
<p><i>Announce this on Facebook and/or link to articles/website pages/blogs on aspects of hate crime: what it is, the consequences for victims and perpetrators, etc. Roll out to other media, schools, Highlands, work places, pop-up shops, etc.</i></p>	<p><i>Make it an issue in the papers and on the local news and parish magazines as people who are not local feel they are second class citizens.</i></p>
<p><i>As much as it is about reporting, it's the whole generation attitude that needs addressing</i></p>	<p><i>They should monitor all social media run by a certain sitting deputy it is a hive of hate and bigotry and until it is addressed he will carry on doing it</i></p>
<p><i>Have a helpline</i></p>	
<p><i>I am unaware what action the Police take, so cannot comment</i></p>	<p><i>-Campaigning to the public to make them aware that cases will be investigated. - Investigating cases! Sadly I've spoken to the police about an issue before and they didn't want to know, their response being, 'we can't babysit you', which doesn't put fait</i></p>
<p><i>I think people generally need more awareness of what is deemed to be a hate crime. Many people do not consider that telling racist or homophobic 'jokes' is unacceptable. I have regularly reported online hate speech to Facebook and Twitter, but those inv</i></p>	<p><i>Treat victims with respect and don't blame them for what happened.</i></p>
<p><i>Make it more known exactly what a hate crime involves and make them know it's okay to come forward - the situation involved alcohol and could've become violent - I believe contacting the police would've saved a lot of personal anxiety for me and my friend</i></p>	<p><i>Like me, most people accept a level of racism as just part of the culture of Jersey &amp; would not expect police action. Our housing &amp; employment legislation has exacerbated the situation as it legitimatises discriminatory behaviour &amp; makes locals feel they</i></p>
<p><i>Make people aware of what hate crime actually is. That one thing isn't more trivial than another</i></p>	<p><i>Ensure that officers assigned to dealing with victims and families of victims/accused are treated with respect.</i></p>

# What can SoJP do to encourage victims to come forward?

<p><i>Make sure that the investigation team is made up of diverse officers, not just white English speaking men, so that people can talk to someone they feel comfortable with.</i></p>	<p><i>Go out into the community more to talk about the support you can give. Young people are very aware of this as links with school are brilliant....older people are less aware but just as likely to be offenders and/or victims</i></p>
<p><i>Maybe do a tv or newspaper article on the new reporting tool and what happens after you report a hate crime (ie what the police do with it) and why it is worth reporting in all cases and how easy it is to do with the new tool.</i></p>	<p><i>Make a proper and continued effort to make people aware that it is a crime and should not be tolerated</i></p>
<p><i>Maybe go into schools or businesses and do talks, or if going into schools, Love Theatre might help get messages across. Could also get some people together to do a TV advert like the crime stoppers one.</i></p>	<p><i>more police on the streets , meeting with community leaders , being more pro active, we are lucky in jersey as we don't have the same levels of hate crime in the U.K. ,but as the community diversifies we cannot afford to be complacent , giving people the</i></p>
<p><i>Maybe make a hate crime arrest public; this is likely to make other victims want to come forward. I would suggest this be done with care, as some can see hate crime enforcement as contradictory to freedom of speech. A balance needs to be found there.</i></p>	<p><i>Hate is very subjective. It concerns me that some will make a fuss about nothing and waste police time.</i></p>
<p><i>Most of the time the police have their hands tied due to the laws and the government. They do a fantastic job but are restricted by the justice.</i></p>	<p><i>Care about more than drugs</i></p>
<p><i>Not be taken in by liars</i></p>	<p><i>From other issues of friends who have had issues because of their sexual orientation, they were seen as trivial things and completely overlooked. The police need to take things more seriously.</i></p>
<p><i>People might come forward if they knew the police had the power to force comments to be removed from facebook groups. This would be easier if States passed legislation making facebook group admins legally responsible for the comments they allow (in the sa</i></p>	<p><i>Don't really know cause your never going to stop hate crime whatever you do</i></p>
<p><i>Perhaps campaigns on your main Social Media accounts?</i></p>	<p><i>Include all islanders and not just target minorities to speak up.</i></p>
<p><i>Perhaps make people realize that they are within their right to report it and that they will be taken seriously.</i></p>	<p><i>make aware that people do have rights, and will get support if they make a complaint,i was told there was nothing i could do,as this was over 2 years ago and there was no law to protect me.</i></p>
<p><i>Police should not be used all the time,others should be there to help.</i></p>	<p><i>I think a lot of people don't realise that this sort of thing will be investigated or worry that there will be negative consequences if they do report things. People over here seem to get away with incredibly light sentences for hideous crimes so why woul</i></p>
<p><i>Promise anonymity</i></p>	<p><i>Circulate what number should be used and what they would do for instances of verbal abuse, which is the main type of abuse we have received over here. I imagine that online abuse is quite prevalent as well so having a reportable forum (email address to se</i></p>

# What can SoJP do to encourage victims to come forward?

<p><i>Prosecute perpetrators of hate crime in court not at parish hall level. As victims we were often not informed of Any prosecution taking place. After hours of ourselves and witnesses giving statements there was no feed back as to what was happening. We</i></p>	<p><i>Welcome them to report anything to give an over view of what happens in the island. Use social media etc to show poor behaviour (including challenging abusive posts on their fb page comments from members of public) and praise good examples in local communi</i></p>
<p><i>Prosecuting the man who called for three refugees in Jersey to be shot was a positive step. However he and his acolytes continue to behave this way and threaten Muslims in Jersey with their racist filth. If calling for three refugees to be shot can get</i></p>	<p><i>More training for officers to make them more knowledgeable about LGBTQI matters</i></p>
<p><i>Remind the whole island that any hate crime is wrong and will not be tolerated. We live in a multi cultural effluent part of the world and we are SO blessed!</i></p>	<p><i>Too much focus on the LGBT as being victims. It works the other way around as well. EVEN THIS SURVEY. We can all be victims at any time on our life. Stop the focus on certain members of the community. Making them out to be victims just by having the title</i></p>
<p><i>Showing asympthetic and informed interest in the issue - for example by surveys like this - and, where it occurs letting the outcomes be known (although, I guess, it would be hard to find the balance between raising the profile of the issue and encouragin</i></p>	<p><i>It is a slow process of gaining trust. Keep going with the initiatives that you have in place. You'll get there.</i></p>
<p><i>The one place I see hate expressed more than anywhere else is on your own police site especially regarding run away children and missing vulnerable adults, so sad, if they speak like that on a public site what do they say in person?</i></p>	<p><i>Adverts or presentations at any organisations. Also posters and leaflets explaining everything.</i></p>
<p><i>The very fact you have run this questionnaire on social media is an excellent idea.</i></p>	<p><i>To be honest I didn't know you could report hate crime, most of the time unless you have physical proof it's always my word against their's</i></p>
<p><i>They must be given the confidence to feel that bullying or undermining their race, creed or religion will be taken seriously without repercussion</i></p>	<p><i>What are the diversity figure within the police? There are about 300 officers, how many are people of colour, LGBT or have disabilities? 10% of the population is LGBT therefore I assume about 30 officers are too. Empower these officers to firstly come out</i></p>
<p><i>To start taking things seriously.</i></p>	<p><i>Make sure they realise that they will not be identified to the accused-people fear that things will get worse if they report it</i></p>
<p><i>The Police need a wake up call. They think the island is very tolerant and gay friendly, when in reality its very conservative, and at times very hostile for gay people. I see no evidence of empathy when it comes to the police - all I see is them haras</i></p>	<p><i>Show the island what hate crime can be from minor to serious. And let us know what the police can do about it</i></p>
<p><i>There doesn't seem to be any real law or enforced law on this at least until it comes physical...if we count verbal abuse which i imagine goes unreported alot spread the word island wide about no matter how small or insignificant it should be reported and</i></p>	<p><i>Further engagement on social media on the matter - Facebook, for example, is a very powerful local presence in people's everyday lives in Jersey, and a very real source of information and communication. It is comforting to see the police engage positivel</i></p>
<p><i>Advertise your contact details across the island. I wouldn't know what number to call for any non-urgent issue.</i></p>	<p><i>Issue is being blown up out of proportion, non locals are used to different standard and act as they would at home</i></p>